



# Shield<sup>TM</sup>

## Zero Trust Email



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### Welcome to Shield!

Let's walk through what you need to know to start using your new secure inbox with confidence.

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## HEADS-UP DISPLAY

### Know your emails are safe *at a glance.*

Every email now comes with a visual security summary at the top, called your Heads-Up Display (or HUD for short). Using clear color signals, these risk insights help you feel more confident with good messages and more careful with suspicious ones.



TRUSTED FOR:  
**Inbox Delivery**



The HUD brings helpful security insights to your email.

The HUD also serves another important purpose: one-click access to a feature called X-ray where you can learn more about a message.

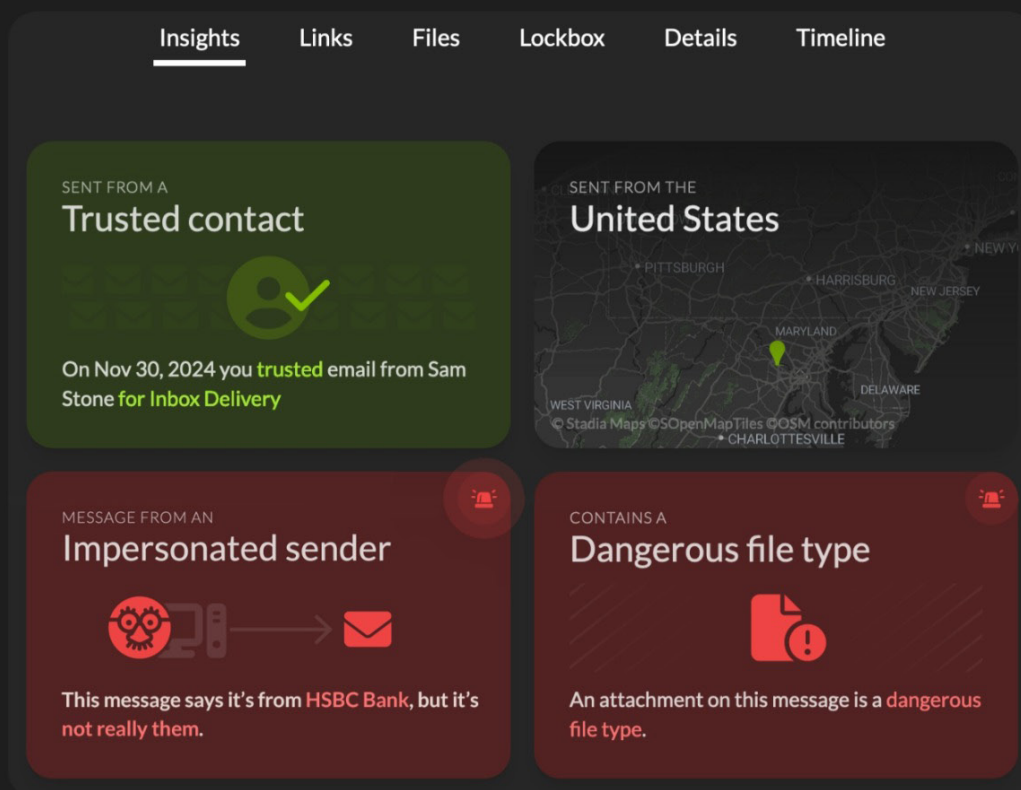
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## X-RAY

### Understand any email *with confidence.*

Sometimes you want to know more about an email before taking action. That's where X-ray comes in, letting you safely preview any message while revealing what's happening behind the scenes. X-ray shows you everything you need to know about the message, from where it really came from to whether those links are safe to click.



X-ray lets you scrutinize any email with ease.

Better yet, every insight is explained in plain English (not complicated, technical terms) so you can make confident, informed decisions.

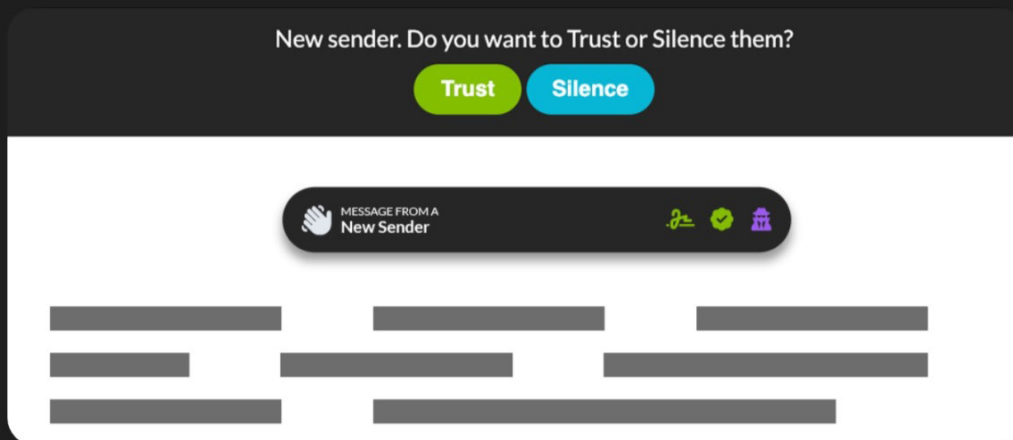
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### NEW SENDER EXPERIENCE

**Trust** the people you want to hear from and **silence** the rest.

When a sender contacts you for the first time, a banner will appear at the top of the message indicating you haven't heard from this person before. Shield lets you decide if you want to communicate with them further with "trust" or "silence" buttons.



Choosing trust means messages from that sender will always land in your inbox (as long as they pass security checks). Choosing silence means you never have to hear from that person again.

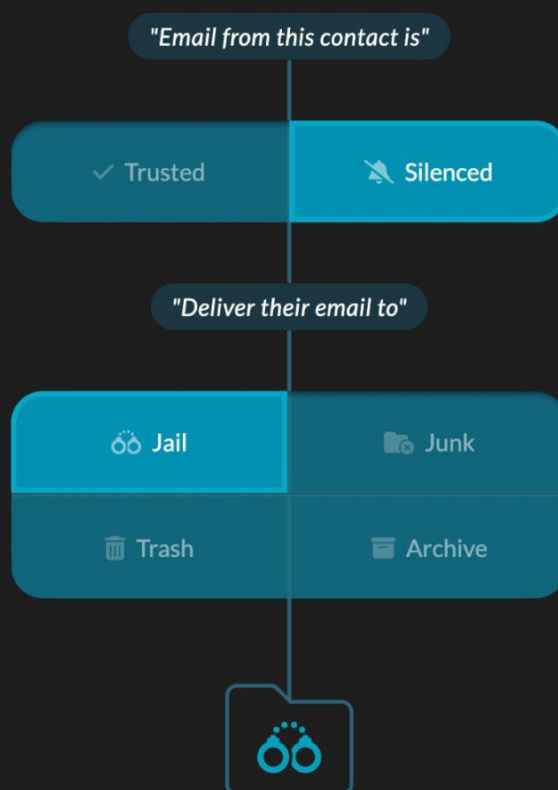
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## ADAPTIVE INTELLIGENCE

Shield learns from you to deliver *what matters most*.

How you handle your emails teaches Shield which messages matter to you. Move something to junk, and similar messages will go straight there. Want to never see emails from a certain sender? Delete them from junk and they'll stay completely out of your way in a place called Jail. Don't worry, you can always find them later if needed.



As you use Shield, it automatically learns what email you want to see.






Over time, Shield will quietly and continually learn your preferences, so you only get the email you want. Just use your email as you usually would, and Shield will do the rest.

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**SPOTLIGHT**

## Never lose an email again.

Sometimes emails end up in places we don't expect them to, like Junk or Jail. Use Spotlight to find any message, anywhere, fast. Search recipes from common scenarios, like recently sent or recently held, makes locating missing messages easy. Once you've located the message, you can inspect it using X-ray and move it to your inbox or silence it to junk.

 Search & Rescue  Recently sent  Recently held in Jail  Trusted in Jail  Trusted in Junk

T

subject: report

in:

junk

Search

×

from: to: cc: **subject:** body: has: **in:** is: after: before: last:

Spotlight search gives you fine-tuned controls to find any email.

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## EMAIL SECURITY BRIEFING

**Stay in the know** with what's happening with your email.

Your Email Security Briefing keeps you up to date with what's happening in your mailbox. It lets you know about new senders to review, and if you have any messages from trusted senders in Junk or Jail. It also has a stats dashboard summarizing what Shield has been doing to keep your mailbox calm.

In the last 7 days Shield stopped  
**614 threats** and saved you **3 hours**.

LOW RISK

44 

MODERATE RISK

240 

HIGH RISK

330 

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*More insights*

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TRUSTED

75 

SILENCED

427 

SENT

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## You're ready for Shield!

That's everything you need to know to start using your new secure inbox.

Now it's time to jump in and explore. Don't worry, Shield is a good roommate and will continue to guide you along the way. Before you know it, you'll only get the messages you want. Better yet, you might even start to enjoy using email again.

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Done ✓



Login at <https://shield.security>